# COMMUNITY PARAMEDICINE

EMERGENCY MEDICAL SERVICES COMMUNITY BASED HEALTHCARE MANAGEMENT



### FORT DODGE COMMUNITY PARAMEDICINE

- STARTED AROUND 2014
  - MARY KRUSE AND TROY MARTENS WERE INTEGRAL
- READY, FIRE, AIM
- EVIDENCE BASED PROJECT
- STARTED WITH JUST REFERRAL SYSTEM
  - NOW DO IM SHOTS
  - HAVE DONE SOME TRANSPORTS
  - ALWAYS IN COLLABORATION



### Community Paramedicine

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### What is Community Paramedicine

A nationally emerging initiative to utilize on duty Paramedics to perform in home visits on patients that lack resources to stay healthy in their home.

#### **Method:**

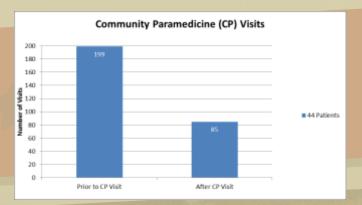
- On duty trained paramedic crew visits home one time.
- Isolate patient needs based on home environment.
- Address immediate roadblocks to health and well being of patient.
- Referral to appropriate health/community agencies.

#### **Benefits:**

- Utilization of on duty hospital based medics with expertise and patient rapport skills.
- No additional health care cost.
- Increased referrals to outside entities.
- Immediately deployable work force.
- Decreased use of Emergency Services
- Keeping patients healthy and in their own home.
- Increased staff satisfaction.



### WE CARE FOR OUR COMMUNITY



### **Case Study:**

- 30 y/o male non-complaint seizure patient, frequent emergency services utilizer.
- One home visit: 24 minutes.
- Roadblocks found:
  - Outdated medications
  - Lack of PCP identification
  - Lacking medication management/education
  - Lack of home necessities
- Outcome:
  - PCP identified and appointment made for same day.
  - Referral to Public Health agency for overall health care maintenance.
  - Dramatic decrease of emergency services usage.
  - Cost savings estimated to be:

#### Number of ED visits

### FORT DODGE COMMUNITY PARAMEDICINE

- "CLINICAL" TIME WITH MINNESOTA CP
- WEB BASED TRAINING WITH HENNEPIN TECHNICAL COLLEGE IN MINNESOTA
  - KAI HJERMSTAD
  - DR. WILCOX
- JUST WITH THE REFERRAL AND HOME BASED ASSESSMENT-OVER \$110,000 IN JUST OVER 100 VISITS

### WHAT WILL WE LEARN TODAY

- WHAT IS COMMUNITY PARAMEDICINE
- WHAT IS "SCOPE OF PRACTICE" COMPARATIVELY
- WHAT HAS BEEN DONE AND IS BEING DONE
- HOW TO BUILD A COMMUNITY PARAMEDICINE PROGRAM
- HOW CAN YOU START **TODAY** TO EMPLOY COMMUNITY PARAMEDICINE

# WHAT IS COMMUNITY PARAMEDICINE

- "THE USE OF PRE-HOSPITAL CARE PROVIDERS IN NON-TRADITIONAL ROLES"
- EMERGENCY MEDICAL SERVICES (EMS) OF THE FUTURE WILL BE COMMUNITY-BASED HEALTH MANAGEMENT THAT IS FULLY INTEGRATED WITH THE OVERALL HEALTH CARE SYSTEM.—EMS AGENDA FOR THE FUTURE
- GENERALLY SPEAKING IT IS USING THE FULL EXTENT OF WHAT A PREHOSPITAL PROVIDER CAN BRING TO THE COMMUNITY AT LARGE.
- USE OF CHAPTER 2 OF EVERY EMS TEXTBOOK

# HISTORY IN THE MAKING

- EMS HAS TRADITIONALLY TAKEN PATIENTS TO GET THEIR CARE NEEDS MET
- CHANGES TO HEALTHCARE HAS "DECENTRALIZED" THIS PHILOSOPHY
  - PREVENTION IS PROMOTED
  - ACCOUNTABILITY IS ACKNOWLEDGED
  - RESOLUTION IS REQUIRED
- THROUGHOUT ALL THESE CHANGES EMS WAS LEFT OUTSIDE THE MEDICAL "SILO"
- COMMUNITY PARAMEDICINE WAS THE RESULT OF A KEY PLAYER BETWEEN ALL OTHER ENTITIES TEARING DOWN THESE SILOS TO BRING THE CARE NEEDS TO THE PATIENT.

### Integrating information from multiple sources Surgery Center Ambulatory Inpatient **Urgent Care** Home Health Long Term Care EHR : PHARMACY: **EMERGENCY Emergency Room** Laboratory Patient Radiology Pharmacy

# SCOPE OF PRACTICE-FOR COMPARISON

### **HISTORICALLY:**

PARAMEDIC-SKILLS/PROTOCOLS

CONTINUED EDUCATION

### **MOVING FORWARD:**

**COMMUNITY PARAMEDIC=CLINICAL CARE PLAN/SOCIAL DETERMINATES/SKILLS** 

# **SCOPE OF PRACTICE**

- INITIAL TRAINING IS FOCUSED ON EMERGENT TREATMENT.
- CONTINUED EDUCATION TAUGHT AREAS SUCH AS CHRONIC DISEASE MANAGEMENT
  - WELL WITHIN SCOPE OF PRACTICE
  - VALUED EDUCATION TO SEASONED MEDICS

### WHAT HAS BEEN DONE

#### NATIONALLY

- COLORADO, MINNESOTA, ARKANSAS HAVE COORDINATED AND SEASONED PROGRAMS
- MULTIPLE STAKEHOLDERS ALREADY PREDICTING MILLIONS OF DOLLARS SAVED
- CURRICULUM BEING DEVELOPED

#### LOCALLY

- PARTICIPATION IN HEALTHCARE COALITION INFRASTRUCTURE FOR EMS
- MIH-CP EMBRACED
- EMS AGENDA FOR THE FUTURE. THIS COORDINATES WITH MIH-CP

#### • IDPH

- TOOLKIT
- STATE LEVEL SUBCOMMITTEE WITH STAKE HOLDERS

# PROGRAMS ALREADY IN IOWA!!!!

- MERCY OF DES MOINES/EMS-COORDINATED INTEGRATED CARE
- FORT DODGE FIRE/EMS AND UPH TRINITY-COMMUNITY REFERRAL SYSTEM/REDUCTION OF USE
- SIOUX CITY/SPI JUST LAUNCHED-REDUCTION OF SUPERUSERS

### **HOW DO YOU BUILD A MIH-CP PROGRAM**

- PROVIDERS!!!
  - SEASONED MEDICS
  - MEDICAL DIRECTORS
  - COLLABORATIVE HEALTHCARE PARTNERS-THIS MAY NEED TO BE CREATED
  - CULTIVATE PROFESSIONALISM-EDUCATE TO BUSINESS PLANS, CRITICAL CONVERSATIONS, ETC.
- NEEDS ASSESSMENT
  - CHNA
  - COMMUNITY HEALTH RANKINGS
  - DATA USA
- RESOURCE ASSESSMENT
  - AVAILABLE ASSETS, SUCH AS PUBLIC HEALTH AND HOSPITAL AND OTHER HEALTHCARE PARTNERS
  - AVAILABLE RESOURCES TO OFFER TO THE COMMUNITY

# **HOW TO BUILD A MIH-CP PROGRAM**

- ONCE NEEDS AND ASSETS ARE DETERMINED:
  - EDUCATE
  - DOCUMENTATION
- MATRICES
  - METRIC IDENTIFICATION
  - MANAGEMENT AND EVALUATION

### **EXPECT CHALLENGES**

- RESOURCES AVAILABLE ON IDPH BETS WEBSITE TO GUIDE IF NEEDED
- EMS IS A COVERED ENTITY (HIPAA)

# WHAT CAN YOU DO TODAY

- EMBRACE INTEGRATION
- EMBRACE INNOVATIONS AND DISRUPTIONS IN HEALTHCARE DELIVERY
- EMPOWER ALL THOSE IN HEALTHCARE TO:
  - BREAK DOWN SILOS
  - COLLABORATION DOESN'T DESTROY COMPETITION

# WEBSITES

- **COUNTY HEALTH RANKINGS**
- DATA USA
- IDPH-MIH CP

# QUESTIONS